

CONDITIONS OF SERVICE, Revision #20
REVISION SUMMARY

Revision #	Section	Section Title	Summary of Changes to Toronto Hydro's Conditions of Service
20-0-01	2.1.5	Relocation of Plant	Revised to reflect the OEB's new relocation cost recovery standard.
	4	Glossary of Terms	Added the term: Relocation
20-0-02	2.1.2.4	Supply Agreement	Removed this section as the terms and concepts are outdated and the same conditions are covered in the Connection Agreements with the Customer. Establishing a Supply Agreement in addition to the Connection Agreement would be redundant.
	2.1.7.5	Operating Agreements (new)	Added a new section to specify that an Operating Agreement may be required between Toronto Hydro and Customer for load connection customers (customers without generator/generation facilities).
20-0-03	2.3.4.2	Supply Voltage	Revised to reflect the equivalent service sizes of the demands loads offered to Customers when supplied from secondary street circuits on road allowance.
20-0-04	2.3.7.1	Metering - General	Added conditions in the section to give Toronto Hydro the right to operate on Customer-Owned switched when conducting meter work and not be liable for any damages or losses sustained resulting from inadequate maintenance of Customer-Owned equipment and infrastructure.
20-0-05	3.8	Unmetered Connections	Revised to better outline and clarify Toronto Hydro requirements for unmetered service connections and the responsibilities between Toronto Hydro and Customer when it comes to the different connection methods offered.
20-0-06	2.2.1	Disconnection & Reconnection	Revised to better align with the new Distribution System Code (DSC) disconnection and reconnection amendment.
20-0-07	2.4.3	Deposits	Revise the wording in the Conditions of Service to better align with the Distribution System Code (DSC) and clarify the time period over which a good payment history must be on file for waiving of new or increased deposit amounts.
20-R-01	Section 6 - References	Toronto Hydro Requirements for the Design and Construction of Customer-Owned High Voltage Substations	<p>Updated reference document #4 (Revision #12, dated September 21, 2020)</p> <p>Added statements to the following sections:</p> <ul style="list-style-type: none"> - 5.1.3 Dedicated Feeder Supply <p>Revised statements to the following sections:</p> <ul style="list-style-type: none"> - 7.6 Protection Co-ordination and arch flash studies - 8.8 Communication Lines - 9.21 Line Differential Relay Protection - Sketch I-1 - Updated - Sketch 7 – Revised to Arc Flash Sign; Existing sketch for control cable cabinet removed as it is no longer applicable
20-R-02	Section 6 - References	Toronto Hydro Requirements for the Design and Construction of Customer-Owned Structures	<p>Updated reference document #5 (Revision #6, dated September 21, 2020)</p> <p>Added statements to the following sections:</p> <ul style="list-style-type: none"> - Section 4.1 Customer Responsibility - Section 4.4.3 Types of Structures - Section 5.2 Vault Location Requirements - Section 5.4 Vault Design and Construction Requirements

			<p>Revised statements to the following sections:</p> <ul style="list-style-type: none">- Section 4.1 Customer Responsibility- Section 4.4.1 Location Requirements- Section 4.4.2 Access Requirements- Section 4.4.3 Types of Structures- Section 5.6 Vault Electrical Requirements- Section 5.7 Vault Ventilation Requirements
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